

**THE NATIONAL CREDIT REGULATOR**

**DECEMBER 2025**

**RFP NUMBER: NCR997.12.2025**

**TERMS OF REFERENCE FOR THE APPOINTMENT OF A QUALIFIED AND  
ACCREDITED SERVICE PROVIDER FOR REINSTATING OR EXTENDING  
ONE (1) YEAR WARRANTY ON OUR SERVERS.**

**DUE DATE: 17 DECEMBER 2025 AT 11H00 SHARP CAT**

**EMAIL YOUR SUBMISSION TO: [TMaseko@ncr.org.za](mailto:TMaseko@ncr.org.za)**

**COPY: [procurement@ncr.org.za](mailto:procurement@ncr.org.za)**

## **PART A- GENERAL TERMS OF CONDITIONS (SCM)**

### **1. General Information for Bidders**

The National Credit Regulator (NCR) was established in terms of section 12(1) of the National Credit Act, Act 34 of 2005 and came into being on 1 June 2006.

The NCR will determine which bidding organisation (“bid participant”), if any, is appointed in response to this request for submission to appoint an ERP Solution Accredited Partner to provide, customised and implement the Finance and Procurement solution provide support and maintenance for a period of three (3) years.

#### **General Terms**

This tender is issued in terms of the Public Finance Management Act 1 of 1999 (PFMA), the Preferential Procurement Policy Framework Act 5 of 2000 (PPFPA), the Preferential Procurement Regulations, 2001/2022 (PPR), Supply Chain Management Regulations issued by the National Treasury and BBBEE Act.

Parties that wish to submit proposals are required to indicate that they are willing to accept the General Conditions and Procedures of the NCR ( Annexure B and B.1 that can be downloaded from NCR website - <https://www.ncr.org.za/index.php/procument/tender-standard-bidding-documents/general-terms-conditions> ).

**Please read this document carefully and confirm your agreement to the terms prior to submitting your proposal.**

### **2. The Proposal Format**

- **Economy of proposal preparation**

The proposal should be prepared simply and economically, providing a straightforward and concise description of the bid participant’s ability to meet the requirements of the proposal request.

Clear factual responses are required. The content of the proposals shall determine the merit of each participant, not brochures or other marketing material. To facilitate the review of proposals, participants are required to organise their responses according to the format presented below. Should a participant wish to provide additional information, that information should be referred to and provided in a file of annexure.

### 3. Validity of proposals

The proposals must include a statement as to the period for which the proposal remains valid. The proposal must be valid for at least ninety (90) days from the due date for the submission of all bids.

### 4. Submission of proposals

- 4.1. Proposals must reach [Tmaseko@ncr.org.za](mailto:Tmaseko@ncr.org.za) , [procurement@ncr.org.za](mailto:procurement@ncr.org.za) before 11:00AM on 17 December 2025.

**a) RFQ No: NCR997.12.2025**

**TERMS OF REFERENCE FOR THE APPOINTMENT OF A QUALIFIED AND ACCREDITED SERVICE PROVIDER FOR REINSTATING OR EXTENDING ONE (1) YEAR WARRANTY ON OUR SERVERS.**

**b) CLOSING DATE: 17 DECEMBER 2025 AT 11H00 AM,**

- 4.2. Proposals are to be submitted to [Tmaseko@ncr.org.za](mailto:Tmaseko@ncr.org.za) , [procurement@ncr.org.za](mailto:procurement@ncr.org.za)
- 4.3. Please note that this RFQ closes punctually at 11h00 on 17 December 2025. No late submissions will be considered under any circumstances.
- 4.4. **All** the documentation referred to in Section 7 below must be submitted. Failure to submit all the documentation referred to in this section may result in a submission being discarded, and not considered for evaluation.
- 4.5. If responses are not delivered as stipulated in this Section 5.1, such responses will be considered “**late**”, and will not be considered for evaluation.
- 4.6. The NCR shall not disclose any details pertaining to the responses received, to any other participant, as this is regarded as confidential information.
- 4.7. Envelopes must not contain documents relating to any RFP other than the one referred to in this RFP.
- 4.8. The responses to the RFP will be opened as soon as is practical after the expiry of the time advertised for receiving them.

- 4.9. Only the participants that are short-listed after the evaluation process will be informed of the results of the submission adjudication process.
- 4.10. After the evaluation process is completed, the Evaluation Committee may, prior to making a final selection, draw up a shortlist of participants and require them to make a detailed presentation to the Adjudication Committee. A minimum of 2 days' notice will be given to relevant participants in advance of the presentation date.

## 5. Timetable

Date & time	Activity
09/12/2025	Issue RFQ document
17/12/2025	Closing date
17/12/2025	Evaluations by the Evaluation Committee
19/12/2025	Appointment

National Credit Regulator reserves the right to determine the structure of the process, the right to determine the number of short-listed participants, the right to withdraw from the proposal process, and the right to change this timetable at any time without notice.

## 6. Documentation to be submitted.

Document that must be Submitted	Guideline		Consequence of Non-submission
Invitation to Bid – SBD 1	Yes	Complete and sign the supplied pro forma document	Disqualification from process
Tax status SBD 1	Yes	Written confirmation that SARS may on an ongoing basis during the tenure of the contract disclose the bidder's tax compliance status. Proof	Disqualification from process

Document that must be Submitted	Guideline		Consequence of Non-submission
		of Registration on the Central Supplier Database Vendor number	
Declaration of Interest – SBD 4	Yes	Complete and sign the supplied pro forma document	Disqualification from process
Preference Point Claim Form – SBD 6.1	Yes	Non-submission will lead to a zero (0) score on Specific goals	Zero points awarded for specific goals
Registration on Central Supplier Database (CSD)	Yes	The Service Provider must be registered as a service provider on the Central Supplier Database (CSD). If not registered, to complete the registration of company prior to submitting the proposal.  Visit <a href="https://secure.csd.gov.za/">https://secure.csd.gov.za/</a> to obtain your vendor number starting with MAAA.Submit proof of registration.	Disqualification from process
Acceptance of the General Terms and Conditions	Yes	<a href="https://www.ncr.org.za/index.php/procument/tender-standard-bidding-documents/general-terms-conditions">https://www.ncr.org.za/index.php/procument/tender-standard-bidding-documents/general-terms-conditions</a>	Bidders to confirm that they read

## 7. Evaluation Criteria

Proposals will be evaluated on the 80/20 preference points scoring system: that is, 80% of the points awarded will be based on price, as indicated in the table below; and 20% of the points awarded will be based on specific goals, allocated as indicated in the table below:

B-BBEE status level of contributor	Specific goals	Price
Total maximum points	20	80

The points system is outlined for the 80/20 to address the preferential procurement as followed:

**7.1. SMME's which are owned by Black people.**

SPECIFIC GOAL	ACHIEVEMENT LEVEL	TOTAL NUMBER OF
Persons historically disadvantaged on the basis of race	81%- 100% black ownership	7
	51% - 80% black ownership	5
	31% - 50% black ownership	3
	0 – 30% black ownership	1

**7.2. SMME's which are owned by People with disability**

SPECIFIC GOAL	OWNERSHIP LEVEL	POINTS
Persons historically disadvantaged on the basis of disability	50 %- 100% owned by persons living with disabilities	3
	30% - 49% owned by persons living with disabilities	2
	0 – 29% owned by persons living with disabilities	1

**7.3. SMME's which are owned by Women.**

SPECIFIC GOAL	ACHIEVEMENT LEVEL	POINTS
Persons historically disadvantaged on the basis of gender – Women	81% - 100% owned by women	7
	51% - 80% owned by women	5
	31% - 50% owned by women	3
	0 – 30% owned by women	1

**7.4. SMME's which are Youth owned business.**

SPECIFIC GOAL	OWNERSHIP LEVEL	POINTS
Persons historically disadvantaged based on age	50%- 100% owned by persons who are youth	3
	30% - 49% owned by persons who are youth	2
	0 – 29% owned by persons who are youth	1

**9. Evidence for specific goals**

PROOF OF EVIDENCE TO SCORE SPECIFIC GOALS POINTS			
EVIDENCE	YES	NO	ATTACH EVIDENCE ( indicate a page)
Share certificate			
ID Copies stamped by the commissioner of oath			
Sworn affidavits			
BBBEE certificates			
Proof of disability			
CIPC Documents			

**NB: Bidders will only score points based on the evidence submitted.**

### 10. Reporting of fraud and corruption

The National Credit Regulator management is commitment to transparency, integrity, and accountability, as described in our Code of Conduct and business principles. Which led to the establishment of the Ethics Line. The Ethics Line seeks to provide an independent and comprehensive service through enhanced anonymity assurance and a wide range of communication channels. Bidders and members of the public are encouraged to use the following toll-free line to report any misconduct relating procurement activities amongst others.

#### Fraud / Anti-Corruption Hotline

Report any incidents of wrongdoing to the KPMG Ethics Line					
<b>0800</b>	<b>20</b>	<b>53</b>	<b>17</b>	<b>(Toll</b>	<b>Free</b>

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SERVERS.**

**SCOPE OF WORK:**

**1. PURPOSE:**

The purpose of this Request for Proposal is to appoint a HP Qualified and Accredited Service Provider / Supplier / Partner for:

- a) Return to Warranty, support, and maintenance of seven (7) HPE servers;
- b) 1-Year Return to Warranty of 6 currently operational HPE DL380 Gen 10 servers;
- c) 1-Year Return to Warranty of 1 currently operational HPE MSA 10150 server; and

**2. TECHNICAL SPECIFICATION / SCOPE OF WORK:**

The bidder is required to provide the Warranty and services in terms of the following specifications:

**2.1 Servers:**

- 7 x HPE Servers.

1-Year Warranty (with OEM Support and Maintenance).

**2.2 Return to Warranty:**

The 1-Year Return to Warranty with OEM Support and Maintenance for the following current operational Servers:

No.	Description	Serial Numbers
1.	HPE DL380 Gen 10	CZ2026010T
2.	HPE DL380 Gen 10	CZ2026010S
3.	HPE DL380 Gen 10	CZ2026010V
4.	HPE DL380 Gen 10	CZ2124046F
5.	HPE DL380 Gen 10	CZ2124046D
6.	HPE DL380 Gen 10	CZ2124046C
7.	HPE MSA 10150	ACM019T2LM



### 3. PRICING SCHEDULE:

NCR is requesting the prospective bidders to provide pricing as follows:

The following are mandatory items and must be quoted on.

No.	Item	Quantity	Price (incl. VAT)
1	Return to Warranty (including OEM support and maintenance) on HP Servers HPDL380 Gen 10 ( <b>The current Warranty has expired</b> )	6	
2	Return to Warranty (including OEM support and maintenance) on HPE MSA 10150 ( <b>The current Warranty has expired</b> )	1	

### 4. DELIVERABLES:

4.1 Delivery of the items as per the quantities and specifications listed above;

### 5. TIMELINES:

The expected timeline for the completion of this scope of work is within 1 week after the issuing of Purchase Order.

### 6. MANDATORY REQUIREMENTS:

- a) Bidders are expected to provide pricing that is all-inclusive and captured on the company's letterhead.